

CITY OF FRISCO HOUSING REHABILITATION PROGRAM CONTRACTOR POLICIES AND PROCEDURES

The City of Frisco, Texas offers a Housing Rehabilitation Program, funded by Community Development Block Grant (CDBG) from the U.S. Department of Housing and Urban Development (HUD). The Housing Rehabilitation Program is administered by the Housing and Grants Division at 6101 Frisco Square Blvd., Frisco, Texas. All contractors participating in this program are expected to comply with these policies and procedures. Non-compliance may result in suspension from the program.

To be eligible to participate in projects funded with CDBG funds, a general contractor must satisfy the following requirements:

- 1. Must have been in business for at least one year as a general contractor in the City of Frisco or surrounding area.
- 2. Must submit a complete and acceptable contractor's application. (See attached)
- 3. Must have the financial ability to perform a project as evidenced by a letter of reference from a financial institution.
- 4. Must provide evidence of ability to obtain necessary insurance coverage.
- 5. If awarded the City of Frisco will be added to the insurance coverage.
- 6. Must have worker's compensation or sign a release of liability with the City.
- 7. If awarded, will have to submit a W-9.

For each project, a request for quote will be mailed, based on a work write-up prepared by the Housing and Grant Division staff.

The Housing and Grant Division will review these documents and verify that the company is not on the list of debarred contractors maintained by the Department of Housing and Urban Development. In addition, we will verify insurance coverage and if the company is incorporated, we will verify with the State of Texas that the corporate charter is in good standing. Our office will request credit checks and verify all references to do a reasonable background check on the company and the owners. If all is in order, the Housing and Grant Division will prepare contract documents to be executed by the homeowner and the contractor. However, work may not begin until a *Notice to Proceed* has been issued. Contractors must obtain all permits that are required to perform the work. In addition, all contractors and subcontractors must possess such licenses as are required by state and local authorities in order to perform such functions as are subject to licensing.

A copy of the General Specifications for the City of Frisco Housing Rehabilitation Program is available at the above listed address. Should you have any questions, please don't hesitate to call us at 972.292.5108. We look forward to working with you.

BID PROCESS

Staff will mail or email the bid specifications for each job to all contractors on our list, and all bids will be returned to the Housing and Grant Division. A specific time for a <u>mandatory</u> walk-through of the house will be coordinated. Contractors will be given enough advance notice to make arrangements for all sub-contractors to attend the walk-through with them.

The contractor who submits the lowest and best reasonable bid will be selected. The low bidder may be rejected after the homeowner reviews references and finds negative information on the contractor. The Housing and Grant Division staff must be able to verify the negative information for the low bidder to be rejected.

All bids must be line-item--each item of the Work Description will be itemized separately, and then totaled for the complete bid.

Contractors are limited to work on no more than three (3) jobs at any given time. Any contractor with three contracts under construction will not be contacted to bid on a project.

SECTION 3: ECONOMIC OPPORTUNITIES FOR LOW-INCOME FAMILIES

Contractors shall to the greatest extent feasible provide economic opportunities in the form of employment and/or training to qualified low- and very low-income persons residing in public housing developments, utilizing Housing Choice Vouchers or other low- and very low-income eligible persons residing in the City of Frisco. The policy shall result in a reasonable level of success in the recruitment, employment, and utilization of low- and very-low income residents and other eligible persons and business by contractors working on contracts partially or wholly funded with the United States Department of Housing and Urban Development (HUD) monies. The City shall examine and consider a contractor's potential for success by providing employment and business opportunities to low- and very-low income eligible persons prior to acting on any eligible proposed contract award.

135.38 - Section 3 clause:

A. The work to be performed under this contract is subject to the requirements of section 3 of the Housing and Urban Development Act of 1968, as amended, 12 U.S.C. 1701u (section 3). The purpose of section 3 is to ensure that employment and other economic opportunities generated by HUD assistance or HUD-assisted projects covered by section 3, shall, to the greatest extent feasible, be directed to low- and very low-income persons, particularly persons who are recipients of HUD assistance for housing.

- B. The parties to this contract agree to comply with HUD's regulations in 24 CFR part 135, which implement section 3. As evidenced by their execution of this contract, the parties to this contract certify that they are under no contractual or other impediment that would prevent them from complying with the part 135 regulations.
- C. The contractor agrees to send to each labor organization or representative of workers with which the contractor has a collective bargaining agreement or other understanding, if any, a notice advising the labor organization or workers' representative of the contractor's commitments under this section 3 clause, and will post copies of the notice in conspicuous places at the work site where both employees and applicants for training and employment

positions can see the notice. The notice shall describe the section 3 preference, shall set forth minimum number and job titles subject to hire, availability of apprenticeship and training positions, the qualifications for each; and the name and location of the person(s) taking applications for each of the positions; and the anticipated date the work shall begin.

- D. The contractor agrees to include this section 3 clause in every subcontract subject to compliance with regulations in 24 CFR part 135, and agrees to take appropriate action, as provided in an applicable provision of the subcontract or in this section 3 clause, upon a finding that the subcontractor is in violation of the regulations in 24 CFR part 135. The contractor will not subcontract with any subcontractor where the contractor has notice or knowledge that the subcontractor has been found in violation of the regulations in 24 CFR part 135.
- E. The contractor will certify that any vacant employment positions, including training positions, that are filled (1) after the contractor is selected but before the contract is executed, and (2) with persons other than those to whom the regulations of 24 CFR part 135 require employment opportunities to be directed, were not filled to circumvent the contractor's obligations under 24 CFR part 135.
- F. Noncompliance with HUD's regulations in 24 CFR part 135 may result in sanctions, termination of this contract for default, and debarment or suspension from future HUD assisted contracts.
- G. With respect to work performed in connection with section 3 covered Indian housing assistance, section 7(b) of the Indian Self-Determination and Education Assistance Act (25 U.S.C. 450e) also applies to the work to be performed under this contract. Section 7(b) requires that to the greatest extent feasible (i) preference and opportunities for training and employment shall be given to Indians, and (ii) preference in the award of contracts and subcontracts shall be given to Indian organizations and Indian-owned Economic Enterprises. Parties to this contract that are subject to the provisions of section 3 and section 7(b) agree to comply with section 3 to the maximum extent feasible, but not in derogation of compliance with section 7(b).

CONTRACTS

After a contractor has been selected, the Housing and Grant Division will complete a **Contract Award.** This award document will determine the effective date and length of the contract.

Contractor, Rehabilitation Specialist, and the Housing Coordinator. The contractor will be required to sign a **Construction Contract** and **Notice to Proceed.** These are legal documents that protect the contractor and the homeowner. (All contracts are available for review in the Housing office.) Contractors will also be required to complete a "**Sub-Contractor listing**" **PRIOR** to the contract signing. All contractors are supplied with this form and must fax or hand-deliver the completed form to the Housing Rehab Contractor Policies and Procedures office no later than 5:00 p.m. the day before a closing is scheduled. This will provide our office with a full and complete listing of all persons or entities that will render services or supply materials in connection with the work, and save the contractor from having to remember to submit the form after the closing is complete. If a contractor does not submit

the form before the closing we will cancel the closing until the form is received. It is required that the contractor will be ready to start work one week after the closing. Delays in starting after one week are grounds for choosing another contractor.

CONSTRUCTION & WARRANTY

Before work starts on a project that requires an inspection, as determined by the Work Description, a copy of the permit from the Building Inspection Department must be submitted to the Housing and Grant Division. If a copy of the permit is not received by the time work begins, as determined by the Notice to Proceed, the job will be stopped by the Rehabilitation Inspector until a copy of the permit is submitted.

The City of Frisco Building Inspection Department will inspect all items on the Work Description for compliance and completion. A copy of the Work Description must be provided for Building Inspection at the project site.

While work is in progress, the contractor must request that the Building Inspection Department make the required plumbing, electrical, mechanical, and final inspections. Other inspections will be performed by Housing and Grant Division staff.

In some cases, electrical, plumbing, and HVAC work may not require a permit from the Building Inspection Department. Even though a permit is not required, all such work must be completed by a licensed electrician, plumber, or HVAC contractor.

No deviations from the specifications will be allowed. For example: if the specifications state you must primer the exterior and then paint with semi-gloss and you do not primer before painting, the Rehabilitation Specialist will stop work and decide the appropriate course of action. You may be required to re-do the work, or you may be held financially responsible for your deviation. Failure to do the work as specified may result in immediate suspension from the program.

CHANGE ORDERS

Any changes to the scope of work must be documented on a Housing Rehabilitation Change Order Form when dollars are involved, or if items are traded. Contractors must submit their request for a contract change in writing to the Housing and Grant Division.

The homeowner, contractor, and Rehabilitation Specialist will sign this document. <u>NO WORK</u> <u>OUTSIDE THE WORK DESCRIPTON WILL BEGIN BY A CONTRACTOR OR SUBCONTRACTOR BEFORE A CHANGE ORDER IS PREPARED BY THE HOUSING REHABILITATION OFFICE AND ALL APPROPRIATE SIGNATURES ARE IN PLACE. THE CHANGE ORDER MUST BE RETURNED TO THE HOUSING OFFICE BEFORE THE WORK IS DONE SO THAT PAYMENT ARRANGEMENTS MAY BE MADE IN OUR ELECTRONIC SYSTEM.</u>

This is to the contractor's benefit so that the money will be in their payment account when an invoice is submitted. Change Orders will not be paid when the invoice is submitted if the above mentioned procedure is not used. The City has no responsibility to pay for work that has not been approved on a change order.

Contractors who want to work outside of normal business hours must obtain the homeowner's permission.

WARRANTY

Contractors are required to warranty work to the property for a period of one (1) year. The recipient is responsible for approving and accepting the contractor's work. The City accepts no liability for the project. Any warranty of work performed is between the contractor and the owner; however if there is a dispute between the Owner and the Contractor as to whether or not a defect in the work exists, such dispute shall be conclusively resolved by the Housing Coordinator or his/her designee.

Contractors are required to provide homeowners with all original paperwork related to the manufacturer's warranty on parts and new materials. <u>The Housing and Grant Division must receive a copy of all warranty information for the owners file.</u>

One of the requirements of the program is that all sub-contractors must be paid by the contractor. Any contractor who fails to pay a sub-contractor will be suspended and removed from our contractor list for up to three (3) years.

PAYMENTS

Contractors will be limited to a total of six draws per job. Each draw will include 10% retainage which will be paid as the final draw.

When submitting an invoice for payment, the invoice must have a description of the items that have been completed. The contractor will only be paid for items that have been completed. The invoice must be signed by the contractor, homeowner, and the Rehabilitation Specialist, prior to submission to our offices for payment. The only person who may sign and submit invoices will be the contractor or officer of the corporation. If a contractor would like another representative of the company to handle his/her payments, the contractor must submit a request in writing to the Housing and Grant Division. When you request a draw, any line items included should have passed inspection by Building Inspection prior to your request. If we do not have a record of the passed inspection, we will not be able to pay for that item.

PROCEDURE WHEN REQUESTING PAYMENT

The contractor is required to provide a copy of the invoice to the Housing and Grants Division so the inspector can review the invoice for compliance with policy and to check that items being billed are completed and have passed Building Inspection. The copy of the invoice does not require homeowner signatures.

Once the homeowner(s) sign the **original invoice**, bring the invoice to the Rehabilitation Specialists for signature and approval. If there is a problem with the request, it will be discuss then. The Partial Payment or Final Payment forms should already be prepared for your signature.

The invoices are then sent to Budget and Accounting. The City of Frisco operates on a net 30 basis.

PROJECT COMPLETION PROCEDURES

At the time of job completion, contractors must furnish the homeowner with a one-year written warranty on workmanship and materials. Contractors will be paid directly for 90% of the total contract price, the remaining 10% to be withheld for 30 days if applicable upon submission of the following:

- 1. Copies of all manufacturers' warranties for materials and parts used on project, including, but not limited to, appliances, roofs, foundation repairs, and HVAC.
- 2. Signed Final Owner's Acceptance
- 3. Completed Final Inspection Report from Building Inspection
- 4. Final Housing Rehabilitation Inspection Report
- 5. Final invoice and completed Lien Waivers from all parties involved in the project.

Please be aware that the 10% retainage includes 10% of the amount of each change order. For example, if the original contract is for \$10,000, the retainage is \$1,000. If a change order increases the contract to \$12,000, the retainage becomes \$1,200.

CONTRACTOR DEFAULT

In the case where a contractor has been terminated from a job or has quit the job, the City may deduct from the contractor's final pay the amount required to complete the project per the contract Work Description or a revised Work Description. Contractors may be charged for any additional costs above the contract amount, which are necessary to complete the job.

SUSPENSIONS

Contractors may be suspended from the program for up to three years. The Housing and Social Services Board will hear any appeal of a suspension, and their decision shall be final.

The causes for which a contractor may be suspended are as follows:

- 1. Two failures to complete a job during any 12-month period.
- 2. Failure to pay sub-contractors.
- 3. Failure to make a reasonable effort to honor warranties.
- 4. Consistent failure to complete work within the time allotted by the contract.
- 5. Consistently poor workmanship.
- 6. Failure to renew insurance while under contract.
- 7. Consistent failure to comply with Housing Rehabilitation policies.
- 8. Possession or use of illegal or controlled dugs and/or alcohol on the job by the contractor, contractor's employees, or any subcontractors.
- 9. Falsifying any information provided on or with the Contractor Application.

POLICY WAIVERS

Waivers of any provisions of this policy may be approved by the Housing Coordinator for good cause, and shall be documented in writing.

CITY OF FRISCO CONTRACTOR INSURANCE REQUIREMENTS

Contractors providing good, materials and services for the City of Frisco shall, during the term of the contract with the City or any renewal or extension thereof, provide and maintain the types and amounts of insurance set forth herein. All insurance and certificate(s) of insurance shall contain the following provisions:

- Name the City, its officers, agents, representatives, and employees as additional insureds as to all applicable coverage with the exception of workers compensation insurance.
- Provide for at least thirty (30) days prior written notice to the City for cancellation, non-renewal, or material change or modification of any policies, evidenced by return receipt or United States Mail. The words "endeavor to" and "but failure" (to end of sentence) are to be eliminated from the Notice of Cancellation provision on standard ACORD certificates.
- 3. Provide for a waiver of subrogation against the City for injuries, including death, property damage, or any other loss to the extent the same is covered by the proceeds of insurance.
- 4. Endorsement applicable to each policy provided.

<u>Insurance Company Qualification</u>: All insurance companies providing the required insurance shall be authorized to transact business in Texas and rated at least "A" by A.M. Best's Key Rating Guide, or other equivalent rating service(s).

<u>Certificate of insurance</u>: A certificate of insurance evidencing the required insurance shall be submitted with the contractor's bid or response to proposal. If the contract is renewed or extended by the City, a certificate of insurance shall also be provided to the City prior to the date the contract is renewed or extended.

Type of Contract	Type and amount of Insurance
Special Events	General Liability insurance for personal injury (including death) and property damage with a minimum of \$1 Million Dollars per occurrence and \$2 Million Dollars aggregate, including coverage for advertising injury and products coverage

Statutory Workers compensation insurance as required by state law

(If the contractor serves alcoholic beverages) Liquor Liability with a minimum of \$1 Million Dollars per Occurrence and \$2 Million Aggregate.

(If high risk or dangerous activities) Umbrella Coverage or Liability Excess Coverage of \$ 2 Million Dollars

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(If automobile or limousine service is involved even if volunteers) Automobile Liability with a minimum of \$1 Million Dollars combined single limit.

Public Works and Construction

General Liability insurance for personal injury (including death) and property damage with a minimum of \$1 Million Dollars per occurrence and \$2 Million Dollars aggregate, including advertising injury, products coverage and (XCU) Explosion, collapse and underground (If high risk or dangerous activities) Umbrella Coverage or Excess Liability Coverage of \$2 Million Dollars

Statutory Workers compensation insurance as required by state law

Professional Services

Professional Liability Insurance with a minimum of \$1 Million Dollars per occurrence and \$2 Million Dollars aggregate.

(If size or scope of project warrant) Umbrella Coverage or Excess Liability Coverage of \$2 Million Dollars

Statutory Workers compensation insurance as required by state law

CITY OF FRISCO HOUSING REHABILITATION PROGRAM CONTRACTOR APPLICATION

If you need more room to answer questions, please attach additional sheets

Complete Name of Compa	ny:		
Complete Address:			
Home Address:			
Telephone Number:	Fax N	Number:	
Email:			
Federal ID (Tax) Number:			
Social Security Number (If	Sole Proprietorship):		
Social Security Number (If	Partnership):		
How long has your compar	ny been doing business unde	er this name?	
If the company name has o	changed, what was the origin	nal name (s)	
(Company Name)	(Address)	(Dates)	
Is your company a:	() Sole Prop	orietorship	
io your company ar	() Partnersh	•	
	() Corporati	•	
If your company is a corpo	` , , .	mber	
	·		
	of Incorporation and Article		
	• • •	es and addresses of the partners be corporation below, along with their t	
Name:		Title:	
Address:			
Name:		Title:	
Address:			
		Title:	
Address:			
Name:		Title:	
Address:			
What is the company's ave	erage monthly earnings \$		

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If so, when, where,	and why?		
References:			
Bank – What is the	amount of your line o	of credit through your ban	k?
Name	Address	Account No.	Approx. Balance
Material Suppliers			
Name	Address	Type of Material	Charge Account
Sub-Contractors			
Name	Address	Phone	Type Work
	lresses, phone numb in the last six months Address		nree of your jobs in progress, Job Value
based upon race, c	olor, nationality, sex,	, religion, handicap, fami	tion related to discrimination lial status, or national origin?
If so, give full details	s. Yes N	0	
		or material or mechanica en, where and why? Yes	 I work default payment to be s No
Hove you over filed	honkruntov?		
•	bankruptcy?d to sign contracts, bi	ds, contract changes and	d endorse checks.

Name		Title	
Personal References			
Name	Address	Phone	
knowledge. I/we furt keep all the information the undersigned as a Rehabilitation office corporation that is ap- firm or corporation	that the above statements at ther understand that the City on confidential and use such home improvement contractor to obtain a written credit oplying. The undersigned he to furnish any information in ication of the recitals comprising	of Frisco Housing Rehabilitation formation only to verify the or. I/we authorize the City of Freport on the individual, pereby authorizes and request equested by the City of F	ation office will qualification of Frisco Housing artnership, or s any person, risco Housing
company has receive and procedures. I al	ning this form to the Housing led, reviewed, and agrees to a so agree that in the event I far of Frisco Housing Rehabilitat	bide by the Housing Rehabil il to follow any existing or fut	itation policies ure guidelines
Signature	Title	Date	
Signature	Title	Date	
Subscribed and swor	n to me this day of		
	Notary Public in and for My commission e	•	

CITY OF FRISCO HOUSING REHABILITATION PROGRAM CONTRACTOR'S STATEMENT CONCERNING NON-USE OF LEAD-BASED PAINT

I hereby certify that									
(Name of Company)									
will not use lead-based paint in	n any	rehabilitation	work	performed	for	the	City	of	Frisco
Housing Rehabilitation Program.									
Signature of Contractor			=						
Company Name			-						
Address			_						
			_						
Date			_						